

FINAL PAPER

**A CASE STUDY ON THE
MANAGERIAL ISSUES AT PT X**

Submitted as a final requirement to obtain the degree of
Sarjana Ekonomi Strata Satu

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**PROGRAM STUDI MANAJEMEN
FAKULTAS EKONOMI
UNIVERSITAS PELITA HARAPAN
SURABAYA
2014**



UNIVERSITAS PELITA HARAPAN SURABAYA

STATEMENT OF ORIGINALITY OF FINAL PAPER

I, a student of Management Program, Faculty of Economy, Universitas Pelita Harapan Surabaya,

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Hereby declare that the Final Paper I have written entitled “**A CASE STUDY ON THE MANAGERIAL ISSUES AT PT X**” is:

- 1) Written and completed by myself using lecture materials, field research, textbooks, and journal listed in the references section of this Final Paper
- 2) Not a duplication of published final paper or thesis used for obtaining the Bachelor’s degree from other universities, except for the review of literature with proper reference citation; and
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If I am proven for not being truthful, this Final Paper will be invalid and cancelled.

Surabaya, 04 December 2014

Declared by,



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“A CASE STUDY ON THE MANAGERIAL ISSUES AT PT X”

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Has been checked and recommended for final and comprehensive oral defense in order to obtain the degree of *Sarjana Ekonomi* at *Fakultas Ekonomi*, Universitas Pelita Harapan Surabaya.

Surabaya, 04 December 2014

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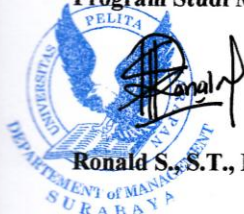
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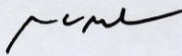
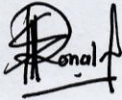

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FINAL PAPER EXAMINATION COMMITTEE

On Tuesday, 4 December 2014, this Final Paper has been examined in a comprehensive oral presentation to fulfill one of the academic requirements to obtain the degree of *Sarjana Ekonomi* at the Fakultas Ekonomi, Universitas Pelita Harapan Surabaya:

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The members of the Examination Committee involved in the comprehensive oral examination of this Final Paper entitled “**A CASE STUDY ON THE MANAGERIAL ISSUES AT PT X**” were the following :

Name	Status	Signature
1. Prof. Maria Rochelle G. Divinagracia, M. Sc, DBA.	as Head of the Committee And Thesis Advisor	
2. Ronald Suryaputra, S.T., M.M	as member of the committee	
3. Hananiel M. Gunawan, AAC, BA, MBA.	as member of the committee	

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Gratitude researcher prayed to the Lord Jesus Christ for His blessings and His mercy, the preparation of the final paper, entitled *“A Case Study on the Managerial Issues at PT. X”*

this can be done well. The final paper in the form of this thesis is submitted to fulfill requirement to obtain the degree of Sarjana Ekonomi Strata Satu Universitas Pelita Harapan Surabaya

The researcher believes that the disclosure, presentation, and use of words and language in this study are still very far from perfect. Therefore, with all humility author welcome any suggestions, criticism and all forms of guidance from all parties to improve this thesis.

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