

FINAL PAPER

**THE EFFECT OF JOB CHARACTERISTICS, PERCEIVED
ORGANIZATIONAL SUPPORT, EMPLOYEE ENGAGEMENT
TOWARD JOB SATISFACTION AT EF ENGLISH FIRST
SURABAYA**

Submitted as a final requirement to obtain the degree of
Sarjana Ekonomi Strata Satu

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**PROGRAM STUDI MANAJEMEN
FAKULTAS EKONOMI
UNIVERSITAS PELITA HARAPAN
SURABAYA
2012**



UNIVERSITAS PELITA HARAPAN SURABAYA
STATEMENT OF ORIGINALITY OF FINAL PAPER

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Hereby declare that the Final Paper I have written entitled **“THE EFFECT OF JOB CHARACTERISTICS, PERCEIVED ORGANIZATIONAL SUPPORT, EMPLOYEE ENGAGEMENT TOWARD JOB SATISFACTION AT EF ENGLISH FIRST SURABAYA”** is:

- 1) Written and completed by myself using lecture materials, field research, textbooks, and journals listed in the references section of this Final Paper;
- 2) Not a duplication of published final paper or thesis used for obtaining the Bachelor's degree from other universities, except for the review of literature with proper reference citation; and
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Surabaya, 30th November 2012

Declared by,



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AGREEMENT OF MENTORING GUIDANCE FOR FINAL PAPER

**THE EFFECT OF JOB CHARACTERISTICS, PERCEIVED
ORGANIZATIONAL SUPPORT, EMPLOYEE ENGAGEMENT TOWARD
JOB SATISFACTION AT EF ENGLISH FIRST SURABAYA**

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Has been checked and recommended for final and comprehensive oral examination in order to obtain the degree of *Sarjana Ekonomi* at the Fakultas Ekonomi, Universitas Pelita Harapan Surabaya.


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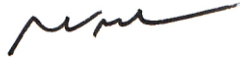


UNIVERSITAS PELITA HARAPAN SURABAYA
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FINAL PAPER EXAMINATION COMMITTEE

On Friday, 30th November 2012, this Final Paper has been examined in a comprehensive oral presentation to fulfill one of the academic requirements to obtain the degree of *Sarjana Ekonomi* at the Fakultas Ekonomi, Universitas Pelita Harapan Surabaya:

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The members of the Examination Committee involved in the comprehensive oral examination of this Final Paper entitled “**THE EFFECT OF JOB CHARACTERISTICS, PERCEIVED ORGANIZATIONAL SUPPORT, EMPLOYEE ENGAGEMENT TOWARD JOB SATISFACTION AT EF ENGLISH FIRST SURABAYA**” were the following:

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3. Hananiel Mennoverdi, BA, MBA.	as the Member of the Committee	

PREFACE

Praise to the Lord. Finally, this final paper entitled “THE EFFECT OF JOB CHARACTERISTICS, PERCEIVED ORGANIZATIONAL SUPPORT, EMPLOYEE ENGAGEMENT TOWARD JOB SATISFACTION AT EF ENGLISH FIRST SURABAYA” that is required to achieve a degree of *Sarjana Ekonomi Strata Satu* in *Fakultas Ekonomi*, Universitas Pelita Harapan Surabaya is finished. With His guidance and the strength He gave me, I was able to finish this final paper on time.

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The author is aware that this final paper is far from perfect. Therefore, suggestions and criticisms are expected to build improvements in the future research. Finally, I wish this final paper could be helpful and useful for many readers, especially for EF English First Surabaya and future researchers.

Surabaya, 30th November 2012

The Author

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